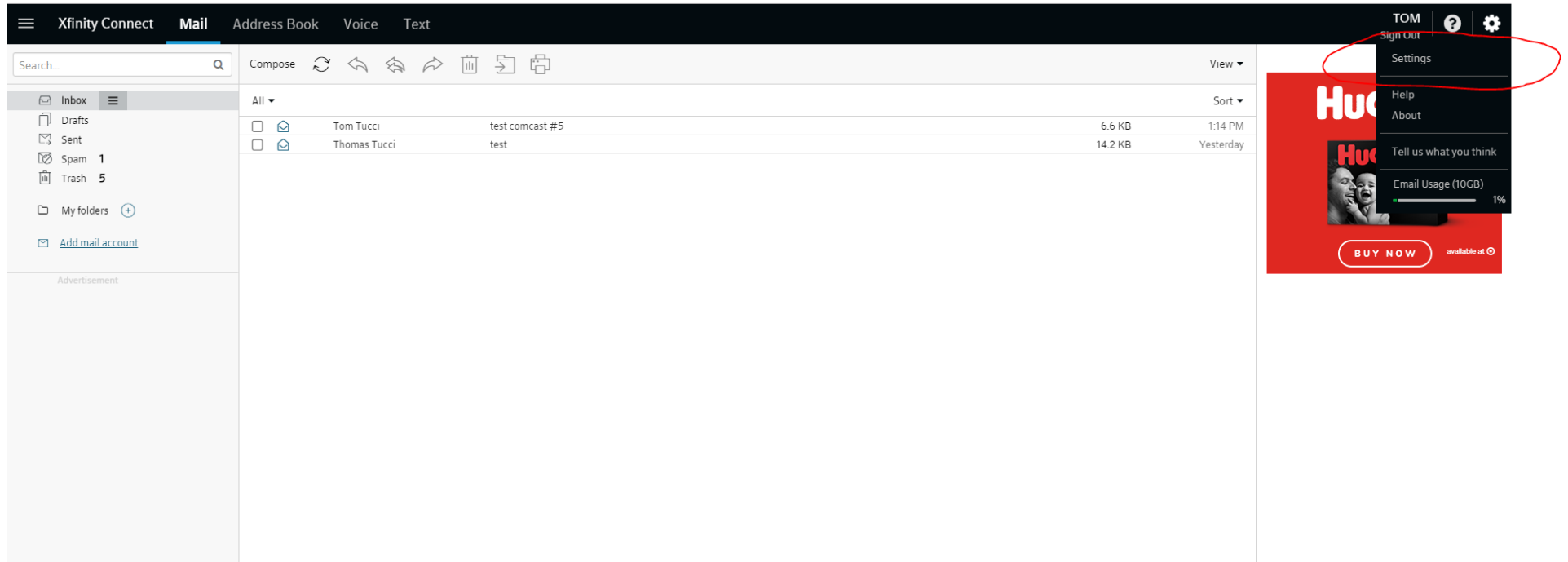
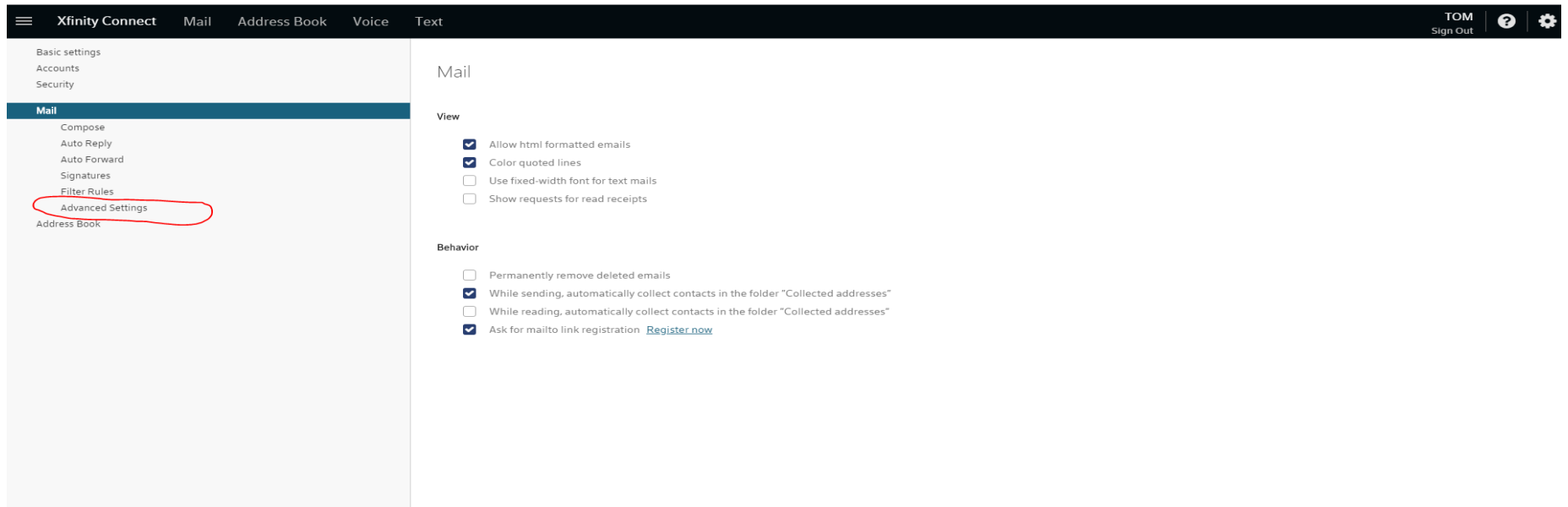


1) Login to your Comcast Email Account online and click the “Gear” Icon in the top right-hand corner of the screen followed by “Settings”



2) Next click on advanced settings



3) Make sure that the box for “Save a copy of emails marked as spam” is checked and that “Email Safe List” is unchecked

The screenshot shows the 'Advanced Settings' page in Xfinity Connect. The left sidebar contains a menu with 'Advanced Settings' highlighted. The main content area is divided into sections: 'Email Safe list', 'POP Settings for Other Apps', and 'Spam Filtering'. The 'Spam Filtering' section is circled in red and contains two checked checkboxes: 'Enable spam filtering' and 'Save a copy of emails marked as spam'. The 'Email Safe list' section has an unchecked checkbox for 'Use email safe list'.

4) Navigate to your SPAM folder on the left-hand side.

The screenshot shows the 'Mail' interface in Xfinity Connect. The left sidebar shows a folder list with 'Spam 1' highlighted in blue. The main view shows an email from 'Tom Tucci' with the subject 'comcast test #6' and a size of '6.7 KB'.

5) Find the School Messenger message and right click on it and select "Not SPAM" from the menu.

